

IT MANAGER



With technology playing an increasingly important role in the development and success of modern hospitality operations, it's critical that IT teams are highly skilled and capable.

At Tap & Barrel Restaurants, we rely on our IT systems to power the solutions that help guests, employees, management and head office operations. We're seeking an IT manager who can use his or her technological skills to make us more efficient and have a positive impact on our guest experience.

In this role, you will analyze our current systems and assets, recommend and implement solutions and upgrades, provide training, and create documentation. An ideal candidate has knowledge of network maintenance, data storage, and is keen to keep up with evolving technologies keeping us on the cutting edge. From day one, you'll have an immediate impact on the day-to-day efficiency of our IT operations, our guest experience, and an ongoing impact on our overall growth.

DUTIES & RESPONSIBILITIES

- Running regular checks on network and data security
- Identifying and acting on opportunities to improve and update software, systems and infrastructure
- Developing and implementing IT policy and best practice guides for the organization
- Overseeing and determining timeframes for major IT projects including system updates, upgrades, migrations and outages
- Identifying opportunities for team training and skills advancement
- Ensure network components meet needs and work together seamlessly, using the full range of capabilities, and stay informed about new features and competitive solutions
- Train employees on both software and hardware, troubleshoot, and provide technical support when needed
- Develop and execute disaster procedures, and maintain data backups
- Maintain relationships with external technology partners
- Maintain and document system integrations

OBJECTIVES

- Maintain essential IT operations, including operating systems, security tools, applications, servers, email systems, laptops, desktops, point of sales terminals, printers, other software, and other hardware
- Handle business-critical IT tasks and systems administration
- Research and evaluate emerging technologies, hardware, and software
- Track and maintain hardware and software inventory

QUALIFICATIONS & REQUIREMENTS

- 1+ years experience in IT management.
- Basic knowledge of programming languages and operating systems (365, AD, FS, HTML, PHP)
- Expertise with implementing, configuring, and testing solutions in both Apple and Microsoft environments
- Strong creative and analytical thinking
- Strong understanding of Google

To apply, please send your Cover Letter and Resume to pbadiee@tapandbarrel.com